Testing

Linkage on emails

# SQL Data from SQL08

Created customers Amanda McCann (999999) and Justin Pope – DEV (999998) to be feed to SugarCrm with the following data points:

|  |  |  |
| --- | --- | --- |
| Name | Customer ID | Email |
| Justin Pope – DEV | 999998 | [noconvert@testing.com](mailto:noconvert@testing.com) |
| Amanda McCann | 999999 | [Amandamccann17@gmail.com](mailto:Amandamccann17@gmail.com) |

# Sugar CRM – Data

Both accounts were created and imported but there are some issues.

Amanda McCann (999999)   
 [Custom Queue](https://summerclassicsdev.sugarondemand.com/#upsert_CustomQueue/bc4776cc-8b75-11ed-ba05-069273903c1e):

The queue shows that it brought in the email and attempted to link with a Lead.

Graphical user interface, text, application, email

Description automatically generated

[Account](https://summerclassicsdev.sugarondemand.com/#Accounts/e31c26b2-8b75-11ed-89e2-069273903c1e):

Notice that no lead is linked to the account as well as the Email Address field is blank. Link or screenshot below.

Graphical user interface, text, application, email

Description automatically generated

## Justin Pope – Dev

[Custom Queue](https://summerclassicsdev.sugarondemand.com/#upsert_CustomQueue/bc4776cc-8b75-11ed-ba05-069273903c1e):

Same is happens with Customer 999998

Graphical user interface, text, application, email

Description automatically generated

[Account](https://summerclassicsdev.sugarondemand.com/#Accounts/e13824b8-8b75-11ed-bb8c-02df47d122c6):

Graphical user interface, text, application, email

Description automatically generated